Breaking New Ground

Buckelew Programs 2016-2017 Annual Report
Dear Friend,

It was just a year ago that I joined the Buckelew Team as Chief Executive Officer. As I look back, I am full of gratitude for the warm welcome I have received from our community, and humbled by how much I have learned. I remember attending a Thanksgiving Celebration at our Marin Assisted Independent Living Program just a few weeks after starting to work at Buckelew. How wonderful to see clients and their families enjoy a festive meal served by our beaming staff, and hear them share their stories of hope and recovery.

At MarinScapes in June, I had the privilege of meeting many of our generous community supporters, including the amazing artists who make this beautiful event possible. Later this summer we finally broke ground for our new Helen Vine Recovery Center. We wouldn’t be here today without the support from Marin County Behavioral Health and Recovery Services, Marin Community Foundation, Kaiser Permanente, Marin General Hospital, and caring donors like you. We hope to see you all at the Grand Opening of the new facility anticipated in early 2018.

Buckelew Programs continues to change and grow to better meet the needs of our community. Five years after the merger with FSA Marin (and six years after joining with Helen Vine Recovery Center) we are now taking the final steps towards becoming a more integrated organization: creating easier access and more seamless transitions for clients as they move between our various outpatient and residential programs; cross-training staff in best practices such as motivational interviewing and co-occurring disorders treatment; and preparing for a possible change of name, logo and brand that more accurately describes the multi-faceted organization we have become. To that end, we are immensely grateful for the support from the Taproot Team, a dedicated group of highly professional pro-bono consultants who have been working with us on re-defining our organizational identity. We look forward to sharing the fruits of our labor with you in the new year!

We have broken new ground this year, and we are also reflecting on our roots. Without strong roots, we cannot grow. In this annual report we tell our story; how three unique and impactful organizations with a long and rich history have come together to better serve our community. Your support – past, present, and future – is what helps us grow and blossom. For that we thank you, always. We are excited about moving forward, and hope you will come along with us.

With gratitude,

Tamara Player, MSW
Chief Executive Officer
The Roots and Milestones of Buckelew Programs’ Growth

2017
Today, Buckelew Programs is the leading behavioral health organization in the North Bay, with a full, integrated continuum of mental health and addiction treatment for people from early childhood through aging services, and across the range of needs from serious mental illness to life transitions and personal growth.

2017
Helen Vine Recovery Center breaks ground on new facility.

2011
Helen Vine Detox merges with Buckelew Programs and is renamed Helen Vine Recovery Center.

2012
FSA Marin merges with Buckelew Programs.

2000 – 2005
FSA acts as a leader in establishing the Jeanette Prandi Children’s Center, a one-stop center for examining and interviewing abused children.

2003
The center expands to its current size, 26 beds.

1999
Buckelew expands services to Sonoma County.

1999
The Helen Vine Detox Center opens with 12 beds in 3 trailers on Silveira Ranch.

1996
After their 25-year-old daughter Helen dies of a heroin overdose while waiting for treatment for her addiction and bipolar disorder, San Rafael residents Diana and Peter Vine advocate with a group of concerned citizens and faith leaders to create a local facility that can address both mental illness and substance abuse.

1996
Buckelew Employment Services (BES) provides vocational counseling and job training to clients, later expanding to include evidence-based supported employment and social enterprises.

1994
Buckelew expands services to Napa County.

1996
Buckelew Programs is founded as Buckelew Farms, Marin’s first community-based 24-hour facility serving local residents with a mental illness. The name came from Thomas Buckelew, an early settler and Spanish land grantee on whose tract the house sat.

1970
FSA founds the Institute of the Family, providing research, studies and education to therapists learning the new skills emerging from the family therapy movement. FSA becomes one of the first agencies in the United States to provide family therapy.

1967
USO-Traveler’s Aid Unit created to meet the emergency needs of the thousands of war workers in the Marin City shipyards during World War II becomes Family Service Agency of Marin (FSA).

1965
Pregnancy to Parenthood Family Center merges with FSA.

1990
Suicide Prevention & Community Counseling merges with FSA.

1986
Buckelew Employment Services (BES) provides vocational counseling and job training to clients, later expanding to include evidence-based supported employment and social enterprises.

2012
FSA Marin merges with Buckelew Programs.

2000 – 2005
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1999
The Helen Vine Detox Center opens with 12 beds in 3 trailers on Silveira Ranch.

1996
After their 25-year-old daughter Helen dies of a heroin overdose while waiting for treatment for her addiction and bipolar disorder, San Rafael residents Diana and Peter Vine advocate with a group of concerned citizens and faith leaders to create a local facility that can address both mental illness and substance abuse.
At Buckelew Programs, we believe that strong and healthy families build strong and healthy communities.

Families and friends can be powerful allies on the road to recovery from mental illness and substance use. With our clients’ permission, we encourage family members to participate in treatment planning, and invite them to our social events like Thanksgiving dinner or picnics on the beach.

Families also need help. Whether it’s a young immigrant mom who has experienced trauma, or a teen who silently battles an eating disorder, or a father seeking treatment for his college-age son who was just diagnosed with schizophrenia:

Buckelew Programs meets the individual needs of each client, empowering them to lead healthier, more independent lives, and strengthening families and communities in the process.

In Sonoma County, our Family Service Coordinator helped 775 families with resources and education to assist their loved ones living with mental illness.

Our parent aide at Healthy Families Marin provided home visits and maternal depression support groups to over 50 Latino families in partnership with Marin Community Clinics. TeenScreen staff screened over 900 youth in seven Marin middle and high schools for mental health and substance use, including risk of suicide, and connected the families with a therapist in the community or school counselor for follow-up support as needed.

Maria left El Salvador with her two kids after enduring years of physical abuse by her husband’s family. She arrived in California with nothing, and was terrified that she and her children would be deported. Our Healthy Families parent aide assisted her with home visits and provided transportation to multiple court dates regarding her family’s immigration case. Suffering from PTSD, she found safety and comradery in our depression support group, connecting with other moms who also had experienced trauma. Finally this year, Maria was notified that her children’s application for asylum was approved, and she herself was no longer at risk of deportation.

She is beginning to heal, and build a new life for her family.

“It’s wonderful to see how the moms in our support group help each other out, whether it’s with babysitting or resources, or just connecting with someone who understands what they are going through.”

– Misleidys Mendoza, Parent Aide, Healthy Families
At Buckelew Programs, we understand that treating both mental health and substance use disorders at the same time is critical for successful recovery.

Over 50% of our clients in Marin, Sonoma and Napa are living with co-occurring disorders. Helen Vine Recovery Center is a welcoming place for people in need of detoxification from drugs or alcohol. Our caring and professional staff connects clients with housing and mental health resources to support them in full reintegration as a participating community member. Helen Vine Recovery Center counted more than 1,200 admissions this year. 75% of these were referred to long term treatment, sober living, other housing or outpatient services, and 25% returned home with discharge plans for further care.

When it feels like there is no place to turn and no one understands, one beacon shines hope and is available, 24/7 for Marin, Sonoma, Lake and Mendocino counties: the nationally accredited North Bay Suicide Prevention Hotline. Every day, our hotline volunteers and staff are preventing suicide and offering comfort by connecting with callers in crisis, answering over 12,000 calls this year. Whether someone is reaching out for themselves or concerned about a loved one’s safety, listening saves lives. 23 new volunteers completed the 10-week hotline training in 2017.

“Ms. Tee, I want to be in my own housing!”

James, age 50, had been homeless, addicted to alcohol, and struggling with mental illness since he aged out of foster care at 18. He regularly came to Helen Vine to detox – but this time, he resolved, would be his last time, “because I don’t want to die in the streets.” He was ready to accept help not only for his alcoholism, but treatment for his never-addressed mental health issues. Helen Vine Director Teresa Bowman (“Ms. Tee”) and her staff prepared James to move into Casa René, another Buckelew program, where he stabilized on medication, received case management, and finally connected with our permanent supported housing. After many years of homelessness, living in a brand new apartment was a big adjustment. Move-in day saw tears of joy and fear: “I don’t deserve this…I’m gonna blow it.” Every morning staff visited James to remind him that help was available if he wanted it. At first, he refused to use furniture. After two days of sleeping on the floor he decided to try the mattress – and liked it. After another two, he allowed staff to put sheets on his bed. It hasn’t been a quick transition to feeling comfortable in his new life but the process has begun. And because James’ relationship with his service providers is built on mutual respect and the confidence that he knows the path of recovery that’s best for him, he will have allies on that path as long as he needs.

“Volunteering on the hotline is incredibly rewarding. The training really honed my listening skills, and now I get to mentor other volunteers.”

– Hotline Volunteer
Empowering Individuals

At Buckelew Programs, we know that people with mental illness can and do recover.

Every day, our staff provides encouragement, education and tools to help clients lead healthier, more independent lives. From short term residential treatment at Casa René, to long term semi-independent living in shared housing, or individual apartments with case management support, we empower clients to set their own goals and participate in the community.

With the help of our staff, over 90% of more than 450 supported housing clients in Marin, Sonoma and Napa maintained their community living and managed their mental health without the need for psychiatric hospitalization. More than 100 clients learned tools to cope with their auditory hallucinations in our weekly “Hearing Voices” support groups. We highly value and encourage peer and family support. At Casa René, clients develop crisis support plans with the help of trained peer providers. Whenever possible, family members are included so they can be part of the “safety net”. As a result, 95% of 166 clients at Casa René left the program with a natural support system in place.

Our employment services offer paid training experiences in a workplace of the client’s choice, in partnership with local businesses, as well as job development and job coaching.

Over 194 adults with behavioral health challenges received employment training and support services in Marin and Sonoma Counties. 79% of Sonoma clients increased their income by achieving part-time employment.

Jim came to Buckelew Employment Services after many years out of the workforce, his life derailed by mental illness and homelessness.

He had a bright smile, and a fierce determination to get a job. Our staff assessed his skills and interests, and practiced job interviews with him. He re-learned good workplace habits during his assessment and training period in our clerical program. Things that had not been important to him while surviving on the streets suddenly became meaningful again: a tucked-in shirt; a clean shave; he even agreed to take off his beloved baseball cap during work hours.

Today, Jim works at a local Target store – and is well on his way to becoming “employee of the month”.

“I feel more stable and in a better place to start working towards my goals. Thank you!”

– Casa René Client
Healing Trauma

Trauma can come in many forms – physical violence, catastrophic illness, accidents, emotional or sexual abuse, witnessing a crime, experiencing oppression.

At Buckelew Programs, we realize the widespread impact and recognize the signs and symptoms of trauma.

We also understand potential paths for recovery. The Jeannette Prandi Children's Center is a place where children who may have been sexually abused can be interviewed by law enforcement and social services in an environment designed with their comfort in mind. The purpose of the center is to provide the opportunity for an interview that will be acceptable in a court of law and not be re-traumatizing in any way. This year, 34 children found safety and support at Jeannette Prandi Children's Center. Many of them were referred to Buckelew Counseling Services (formerly FSA Marin) for trauma-informed psychotherapy. Our counseling staff is trained in Parent-Child-Interaction Therapy and other modalities that are sensitive to those healing from trauma.

To prevent the transmission of trauma from one generation to the next, our therapists help to identify and change patterns of unhealthy behavior within families, and teach healthy coping skills. In 2017, 229 individuals and families received outpatient counseling services.

In our residential programs, we offer “Seeking Safety” support groups. Seeking Safety is a present-focused therapy that helps clients attain safety from trauma (including PTSD) and substance abuse by emphasizing coping skills, grounding techniques, and education.

Education and awareness help prevent trauma.

At Buckelew Programs, we reach out to the community to keep our children safe.

1,319 students at 11 middle and high schools were shown the films “Irreversible Consequences” and “Malicious Intent”, produced by Jeannette Prandi Center, raising awareness and promoting safe discussion about sexting, sexual assault and cyber-bullying among teens.

Trauma Counseling

Christy came to Buckelew Counseling Services seeking help for depression and substance use. In the midst of a family crisis, Christy decided to bring her young daughter in for counseling as well. Mom and daughter saw the therapist for Parent Child Interaction Therapy, and dad joined them when he could. Wrap-around meetings with the family’s other providers helped the parents make good use of all the supports and services available to them. They secured housing, got job training, and both found employment. The family is now getting ready to move into a bigger apartment – just in time for their new baby! Christy’s daughter sums up the value of play therapy well:

“Special Play Time is my favorite time. It just makes me so happy to play with my mom!”
Financials Fiscal Year 2016-2017 (unaudited)

**Expenses by Category**

- Suicide Prevention Hotline: 2%
- Core Mission Support HR & Finance: 8%
- Residential Support Services: 13%
- Helen Vine Recovery Center: 8%
- Counseling Services (Former FSA Programs): 7%
- Fundraising: 4%
- Employment Services: 3%
- Marin Assisted Independent Living Program: 20%
- Casa René: 7%
- Jeannette Prandi Center: 1%
- Napa Programs: 4%
- Sonoma Programs: 17%

**Revenue by Funding Source**

- County of Marin: 49%
- County of Sonoma: 14%
- Federal: 5%
- State: 5%
- Client Fees and Private Payments: 11%
- County of Napa: 2%
- Fundraising: 12%
- Other: 2%

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Thank you

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Contributions received July 1, 2016 – June 30, 2017 for all of Buckelew Programs, including the former FSA Marin, Helen Vine Recovery Center, Suicide Prevention, and MarinScapes.

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David and Jane Bruss, in honor of the
marriage of Courtney Brown and
Dave McClintick
Fabia Butler
Buckelew Programs’ mission is to promote recovery, resilience and hope by providing behavioral health and support services that enhance quality of life.

**BUCKELEW PROGRAMS ADMINISTRATIVE OFFICE LOCATIONS**

**Marin County**
555 Northgate Drive
Suite 200
San Rafael, CA 94903
(415) 457-6964

**Sonoma County**
2300 Northpoint Parkway
Santa Rosa, CA 95407
(707) 571-5581

**Napa County**
1100 Lincoln Avenue
Suite 102
Napa, CA 94558
(707) 253-2528

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This is a complete listing of our 2016-2017 donors to the best of our knowledge. If we have accidentally omitted your name, we apologize! Please contact Katrin Ciaffa at (415) 491-5705 and we will add your name to the list posted on our website.