



Community Resources
September 2024



Buckelew Programs Sonoma
Family Service Coordination
2235 Mercury Way, Suite 107
Santa Rosa, CA 95407
(707) 571-8452

Useful Phone Numbers

Access Team: _____ (707)565-6900

The Access Team initiates services for Sonoma County Behavioral Health, Community Mental Health Centers and the Older Adult Team.

Al-Anon/ Alateen (24 Hour Hotline): _____ (707) 575-6760

Consumer Education & Affairs: _____ (707)565-7809

CSU (Crisis Stabilization Unit – 24 Hours): _____ (707)565-4970

CSU provides walk-in and short-term inpatient care for individuals experiencing a behavioral health crisis.

Human Services (General Assistance, Food Stamps, Medi-Cal): _____ (707)565-2715

Human Services provides benefits for those in need, and strives to protect and improve the well-being of individuals and families.

inRESPONSE: _____ 707-575-HELP (4357)

The inRESPONSE team will respond to calls in which individuals are experiencing a mental health crisis in Santa Rosa and are unarmed.

Interlink Self Help Center: _____ (707)546-4481

Interlink Self-Help Center is open to all community members 18 years of age and over, they offer support for self-directed mental health recovery, and wellness.

Information and Referral Search _____ 211

Provides free and confidential information and referral for counseling, healthcare, food, housing and employment

Mobile Support Team Crisis Call Center – 24 Hours: _____ (800)746-8181

Anyone living anywhere in Sonoma County who is having a mental health crisis can get help 24 hours a day, seven days a week. People can receive support over the phone or request an in-person response.

NAMI Warmline: _____ (866)960-6264

The NAMI Warmline is available Monday through Friday 9am-5pm. Speak with a trained ally, develop a plan, get resources and find a path towards recovery.

Petaluma Peer Recovery Center: _____ (707)565-1299

Petaluma Peer Recovery Project runs Monday, Wednesday and Thursday 10am-3pm.

Russian River Empowerment Center: _____ (707)823-1604 Ext. 207

Russian River Empowerment Center is available to adults Monday through Friday 11:30am-4:30pm. They offer counseling, support, crisis management, variety of workshops etc.

S.A.F.E. Team: Call 707-781-1234 – you will reach a directory where you can choose to speak with a 911 operator or a non-emergency staff member to help. To find out more about the program, please email SAFE@petalumapeople.org.

Social Security Office (Benefits): _____ 1-877 870-6384 or 1-877-890-8459

SOS Community Counseling Center: _____ (707)284-3444

Provides counseling services in Sonoma County to individuals, couples, families, and youth both in schools and community clinics.

Substance Use Disorder Services: _____ (707) 565-7450

Sonoma County Behavioral Health provides services through community-based contracted providers for individuals who have Medi-Cal, or are Medi-Cal eligible.

Suicide Prevention 24 Hour Hotline (North Bay) _____ 988

Verity (Crisis Line): _____ (707)545-7273

Crisis line and support for victims of sexual assault

Wellness and Advocacy Center: _____ (707)565-7800

Wellness and Advocacy Center is self-help, drop-in center for people with mental health challenges in Sonoma County. They offer various resources, peer programs, support groups, art and computer workshops etc.

Sonoma County Mobile Crisis Teams

Updated 7/19/2024

New! Mobile Support Team (MST) Crisis Call Center

800-746-8181

Or call 911 and ask for Crisis Call Center

- Staffed 24/7. Provides phone support for families and individuals experiencing a behavioral health crisis.
- Can send appropriate crisis response team to provide on-scene support.
- Responds without law enforcement, when safety is not an issue.
- Co-responds with law enforcement when safety is a concern.

<p>Mobile Support Team (MST) (Serves whole county)</p>	<p>InResponse (Santa Rosa)</p>	<p>SAFE (Petaluma, Rohnert Park, Cotati, SSU)</p>
<p>800-746-8181 24/7</p> <p>Covers all cities and unincorporated areas not already represented by other teams</p>	<p>Mobile Response Team 707-575-4357 7am-10pm/Daily</p>	<p>Petaluma Team 707-781-1234 Operates 24/7</p>
	<p>System Navigators (For Santa Rosa Residents) 707-204-9756 8am-5pm/Monday-Friday</p>	<p>Rohnert Park Team 707-584-2612 9am-3am/Daily</p>
		<p>Cotati, SSU Team 707-792-4611 9am-3am/Daily</p>



- **What is the Mobile Support Team (MST)?**
MST is a group of dedicated, caring professionals providing support to individuals and families experiencing a behavioral health crisis. We have been responding to crises on location in the community since 2012.

- **Expanded Response**

MST is now able to respond with or without law enforcement when it is safe to do so, and we can transport individuals in crisis when a higher level of care is necessary.

- **Call Center: 800-746-8181**

The new MST Crisis Call Center is able to take calls directly from the community.

The Call Center is staffed by MST 24/7. Staff are able to offer support over the phone and to send a crisis response team to the crisis location when needed.

- **24/7 Response County-Wide**

- MST mobile crisis response teams are available to provide on-scene support 24/7 to all areas of the County not covered by other teams.

800-746-8181



- **¿Qué es el Equipo de Apoyo Móvil (MST)?**

MST es un grupo de profesionales dedicados y atentos que brindan apoyo a personas y familias que están teniendo una crisis de salud conductual/mental. Hemos estado respondiendo a crisis en la comunidad desde 2012.

- **Ayuda Ampliada**

MST ahora puede responder con o sin oficiales de policía cuando es seguro hacerlo, y podemos transportar a personas en crisis cuando se necesita un mayor nivel de atención.

- **Centro de llamadas: 800-746-8181**

El nuevo Centro de Llamadas de Crisis de MST puede recibir llamadas directamente de la comunidad.

El Centro de Llamadas tiene personal de MST disponible **las 24 horas del día, los 7 días de la semana**. El personal puede ofrecer apoyo por teléfono y enviar un equipo de respuesta a crisis al lugar de la crisis cuando sea necesario.

- **Respuesta 24/7 en todo el condado**

Los equipos móviles de respuesta a crisis de MST están disponibles para apoyar en la escena las 24 horas del día, los 7 días de la semana a todas las áreas del condado que no están cubiertas por otros equipos.

800-746-8181



SEPTEMBER 2024

SUN	MON	TUE	WED	THU	FRI	SAT	
1	2	3 Bilingual Community Resource Clinic 3-4:30 pm	4	5	6	7	
8	9 Sonoma County Behavioral Health Family Education & Support Group 4-6 pm	10 Bilingual Community Resource Clinic 3-4:30 pm Youth SOS: Survivors of Suicide 4:30-5:30 pm	11 SOS: Survivors of Suicide 7-8:30 pm	12	13 TATTOO for Buckelew SEPT 18 20 24	14	
15	16	17 Bilingual Community Resource Clinic 3-4:30 pm Youth SOS: Survivors of Suicide 4:30-5:30 pm	18 Marin County Senior Fair 9 am -3 pm	19 Grupo de Apoyo Educacion Para Familiares 4-5:30 pm	20	21	
22	23	24 Bilingual Community Resource Clinic 3-4:30 pm Youth SOS: Survivors of Suicide 4:30-5:30 pm	25 SOS: Survivors of Suicide 7-8:30 pm	26	27	28	
29	30	 NATIONAL SUICIDE PREVENTION MONTH					
		NATIONAL RECOVERY MONTH					
		TOGETHER in RECOVERY					

All Buckelew-sponsored clinics & groups on Zoom unless otherwise noted.
Community Resource Clinic: In-Person



For more information, go to
<https://www.buckelew.org/upcoming-events>





Family Service Coordination Team

The Family Service Coordination Team strives to provide education, support, and other assistance to family members and caregivers of adults and youth with a mental illness. The Family Service Coordination Team helps families navigate Sonoma County Behavioral Health and other community resources.

Support Groups

Sonoma County Behavioral Health Family Education & Support Group

Monthly education and support group to increase understanding of the nature of mental illness and its interaction with substance abuse, facilitate supportive dialogue, and foster confidence in family members' insights, interventions, and coping strategies.

2nd Monday of Every Month
4:00 PM - 6:00 PM
Bucklelew Office

Main Adult Detention Facility Family Education & Support Group

We invite you to join us to learn additional ways to support your loved ones while in custody. You will have the opportunity to meet other families with incarcerated loved ones and learn more about the services available within the correctional system.

4th Thursday of Every Month
6:00pm-7:30pm
RSVP Required

Bilingual Community Resource Clinic

Everyone is welcome to come to the Resource Clinic for help with understanding or assistance in accessing services for themselves or their loved one. The Resource Clinic can assist you with finding food, shelter, housing, mental health support and more!

Every Tuesday
3:00 PM - 4:30 PM
Bucklelew Office

Clinica Bilingue de Recursos Comunitarios

Todos son bienvenidos a asistir a la Clínica de Recursos para obtener ayuda con la comprensión o asistencia de acceder servicios para ellos mismos o sus seres queridos. La Clínica de Recursos puede asistirte a encontrar comida, refugio, vivienda, apoyo para la salud mental y más.

Cada Martes
3:00 PM - 4:30 PM
Oficina de Buckelew

If you are interested in joining our support meetings, please contact:

707-571-8452 or Fsc@bucklelew.org

BILINGUAL COMMUNITY RESOURCE CLINIC

The Resource Clinic is intended to provide concerned friends, family, or community members with an opportunity to seek information about mental health & wellness resources on behalf of themselves or a loved one.



Where:

Buckelew Programs
2235 Mercury Way
Suite 107
Santa Rosa, CA 95407

When:

Every Tuesday @ 3pm
Tue, September 3rd
Tue, September 10th
Tue, September 17th
Tue, September 24th

Resources include information or services related to food, housing, employment, education, citizenship, therapy, peer support, treatment options, and more!

Questions? Contact the Family Service Coordination team:

MarisabelM@buckelew.org | 707-513-5135

Fsc@buckelew.org | 707-571-8452



CLINICA BILINGUE DE RECURSOS COMUNITARIOS

Todos son bienvenidos a asistir a la Clínica de Recursos para obtener ayuda con la comprensión o asistencia de acceder servicios para ellos mismos o sus seres queridos.



Donde:

Buckelew Programas
2235 Mercury Way
Suite 107
Santa Rosa, CA 95407

Cuando:

Cada Martes @ 3:00pm
3 de Septiembre
10 de Septiembre
17 de Septiembre
24 de Septiembre

Los recursos incluyen información o servicios relacionados con alimentación, vivienda, empleo, educación, ciudadanía, terapia, apoyo de pares, opciones de tratamiento y más!

Preguntas? Contacte al Equipo de Servicios Familiares:

**NicoleN@Buckelew.org 707-494-0762 (se habla Español)
Fsc@Buckelew.org 707-571-8452**





Family Service
Coordination Team



Sonoma County Behavioral Health Family Support & Education Group



**Monday
SEPTEMBER
9TH
4pm-6pm
In Person**



Monthly education and support group to increase understanding of the nature of mental illness and its interaction with substance abuse, facilitate supportive dialogue, and foster confidence in family members' insights, interventions, and coping strategies.

**Questions?
Contact the Family Service
Coordination Team:**

**707-571-8452 | Fsc@buckelew.org
707-513-5135 | MarisabelM@buckelew.org**

**2235 Mercury Way, Suite 107
Santa Rosa, CA 95407**

www.buckelew.org



Buckelew Programs Grief Counseling & SOS: Allies for Hope Group Meetings

Buckelew Programs offers a safe place in our community for families and loved ones of people who have died by suicide to safely share their experience with others who are similarly affected. This is a peer-to-peer group. We are meeting virtually at this time out of respect to social distancing due to the Covid-19 pandemic. This group is led by trained Buckelew Staff members, Chris Nihil MA and Kate Kriebel.

- **SOS: Allies For Hope:**
Survivors of Suicide Bereavement Support Group (SOS) is a virtual group via Zoom that meets the 2nd and 4th Wednesdays of every month from **7 pm to 8:30pm**. Call **415.444.6000** to get a zoom link or email **SOSinfo@Buckelew.org**.
- **Grief Counseling Hotline:**
We all suffer from grief and here at Buckelew we offer a grief hotline that provides 24/7 support at a critical time. This support is free and confidential with resources for you or your loved ones, and best practices for professionals. Please call this number below for help with grief counseling:
415.499.1195

For more information, please call or email

Phone: 415-444-6000
Counseling: 415.491.5716
SOSinfo@Buckelew.org



FREE Peer Support for Teens and Young Adults Coping with Suicide Loss

When: 1st and 3rd Wednesday at 6 pm, every month on Zoom

Who: This group is FREE and open to youth and young adults 14–24 years old who've lost a friend, family member, classmate, co-worker or partner to suicide.

Where: Meetings are virtual on Zoom

To register or for more information:

Please contact: Shriya Ambre
Shriyaa@Buckelew.org
415-328-3382

Buckelew Programs offers a safe place in our community for families and loved ones of those who have lost someone to suicide to safely share their experiences with others who are similarly affected.

Buckelew.org



If you or someone you know is struggling or in crisis, help is available.
Call or text 988 or chat 988lifeline.org.

Peer Support/Self-Help Centers & Warmlines

Interlink Self-Help Center

(707) 546-4481

1033 4th St, Santa Rosa, CA 95404 | westcountyservices.org | info@westcountyservices.org

Interlink Self-Help Center offers peer support for self-directed mental health recovery and wellness to adult community members, free of charge. They provide individual and group support, help with resource navigation and more. Programs and services are provided by individuals with lived experience facing their own mental health challenges.

Petaluma Peer Recovery Center (PPRC)

(707) 565-1299

5350 Old Redwood Hwy N #600, Petaluma, CA 94954 | westcountyservices.org | info@westcountyservices.org

Mon & Wed, 10am-3pm / Thu, 10am-1pm

Petaluma Peer Recovery Center offers peer support for self-directed mental health recovery and wellness to adult community members, free of charge. Programs and services are provided by individuals with lived experience facing their own mental health challenges. Services include one-to-one peer support, creative expressions, craft events, help with resource navigation, and a variety of support groups.

PPRC membership is free.

Russian River Empowerment Center

(707) 823-1640 ext. 207

9925 Main St, Monte Rio, CA 95462 | westcountyservices.org | info@westcountyservices.org

Mon-Thu, 11am-4pm

The Empowerment Center in Monte Rio serves the Lower Russian River as a safe place for people chronically challenged by behavioral health issues to work on their recovery. Programs and services are provided by individuals with lived experience facing their own mental health challenges.

Wellness & Advocacy Center

(707) 565-7800

2245 Challenger Way #104, Santa Rosa, CA 95407 | westcountyservices.org | info@westcountyservices.org

Mon-Tue & Thu-Fri, 9am-4pm / Wed, 12pm-4pm

The Wellness & Advocacy Center is a client-run drop-in center that provides a variety of services for all peer behavioral health consumers, including a career center, computer lab, job counseling, workshops, education forums, art, a community garden, and self-help groups. Membership is free; a sign-up process is brief but required. Staff work one-on-one with each person and let potential members visit. Services include a warmline, showers, and laundry. Support groups are also available.

Family Service Coordination Team

(707) 571-8452

2235 Mercury Way Suite 107 Santa Rosa, CA 95407 | <https://bucklew.org> | Fsc@Bucklew.org

The Family Service Coordination Team provides support, education, outreach, and resource navigation for families with loved ones experiencing behavioral health and/or substance-use related challenges. Staff with lived experience facilitate multiple support groups for families with impacted loved ones in addition to a weekly resource clinic that is free and open to the community.

Peer Support/Self-Help Centers & Warmlines

Peer-Run Warmlines and Hotlines

988 National Suicide & Crisis Lifeline

9-8-8

<https://988lifeline.org/> | Available 24/7

The 988 Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week.

California Peer-Run Warmline

(855) 600-WARM (9276)

<https://www.mentalhealthsf.org/warm-line/> | Available 24/7

The California Peer Run Warmline is a 24/7 resource for anyone in California seeking emotional support. Volunteers with personal lived experience of mental health challenges provide information on local resources, share their lived experience, and offer warm, non-judgmental human connection to people with a variety of needs across California.

CalHOPE - Peer-Run Warmline

(833) 317-HOPE (4673)

<https://calhopeconnect.org/> | Available 24/7

The CalHOPE Warmline is a 24/7 resource for anyone in California seeking emotional support and connects callers to other people who have persevered through struggles with stress, anxiety, depression.

CalHOPE Red Line – Peer-run Warmline for Urban Indian and Tribal Populations.

1-(800) 368-4090

<https://ccuih.org/redline/> | Text: 916-252-5002 | Available Mon-Fri, 9am-5pm

The CalHOPE Red Line, a peer support program run by the California Consortium for Urban Indian Health (CCUIH), providing resources, referrals, and support for Urban Indian and Tribal populations.

Institute on Aging – Friendship Line for Seniors 60+ and Adults with Disabilities

(888) 670-1360

<https://www.ioaging.org/services/friendship-line/> | Available 24/7

24/hour toll-free crisis line for people aged 60+, and adults living with disabilities. Institute on Aging reaches out to lonely, depressed, isolated, frail and/or suicidal older adults.

NAMI Sonoma County - Warmline

(866) 960-6264

<https://namisonomacounty.org/> | info@namisoco.org. | Available Mon-Fri, 10am-5pm

The NAMI Sonoma County Warmline is the "front door" to local resources, information, and confidential emotional support in Sonoma County.

Mental Health Association for Chinese Communities (MHACC) Warmline

1-(800) 881-8502

<https://www.mhacc-usa.org/> | Available Mon-Sun, 9am-9pm

The MHACC Warm Line is a confidential support service for mental health, specifically tailored for Chinese immigrants and Chinese American individuals, offering culturally sensitive and personalized assistance. The Warm Line is staffed by multilingual peer support specialists who are fluent in Mandarin, Cantonese, and English.

Need Help?



SHELTER & HOMELESS SERVICES

DROP-IN CENTER - CARITAS VILLAGE

Catholic Charities Diocese of Santa Rosa
301 6th St. Suite 108 Santa Rosa, CA 95401
Mon-Fri; 6am-5:30pm; 8am-4pm Saturday
(707) 308-4684

REDWOOD GOSPEL MISSION

101 6th St, Santa Rosa, CA 95401
Mon-Sun; 6am-10pm
(707) 542-4817

COTS MARY ISAAK CENTER

900 Hopper St, Petaluma, CA 94952
Mon-Sun; 6am-10pm
(707) 542-4817

THE LIVING ROOM (WOMEN ONLY)

1335 North Dutton Ave Santa Rosa, CA 95401
Mon-Fri; 9am-1:30pm
(707) 542-4817

FOOD & GROCERIES

REDWOOD EMPIRE FOOD BANK

3990 Brickway Blvd, Santa Rosa, CA 95403
Mon-Fri, 8am-4:30pm
refb.org
(707) 523-7900

F.I.S.H. OF SANTA ROSA

1710 Sebastopol Rd, Santa Rosa, CA 95407
Mon-Fri, 12pm-2pm
(707) 527-5151

THE SALVATION ARMY

93 Stony Cir, Santa Rosa, CA 95401
Mon-Thu, 10am-12pm
(707) 542-0981

BAYSIDE CHURCH

3175 Sebastopol Rd Santa Rosa, 95407
Mondays, 8am-9am | 2nd & 4th Sat, 8am-9am
(707) 528-8463

TREATMENT & RECOVERY SERVICES

REDWOOD GOSPEL MISSION - NEW LIFE

101 6th St, Santa Rosa, CA 95401
Mon-Sun; 6am-10pm
Men & Women, Faith-based Residential Treatment
707-542-4817

ATHENA HOUSE - WOMEN & NB ONLY

2235 Mercury Way Suite 107 Santa Rosa, CA 95407
Mon-Fri, 9am-5pm
707-335-0702 | AthenaHouse@Bucklelew.org

PURA VIDA RECOVERY SERVICES

130 Stony Point Rd Suite J, Santa Rosa, CA 95401
Open 24hrs, 7 days/week
(707) 879-8432

COMING SOON - CENTER POINT DAAC

Dr. Sushma D. Taylor Recovery Center (SDTRC)
Residential Treatment Program; Men Only
(707) 544-3295 | cpdaac.org/residential-services

MENTAL HEALTH SERVICES

SONOMA COUNTY ACCESS TEAM

2225 Challenger Way, Santa Rosa, CA 95407
Referrals to community providers or SCBH
Open 24/hrs, 7 days/week
(707) 565-6900

NAMI SONOMA COUNTY

182 Farmers Ln #202, Santa Rosa, CA 95405
Mon-Fri, 10am-5pm
(866) 960-6264

WELLNESS & ADVOCACY CENTER - WCCS

2245 Challenger Way #104, Santa Rosa, CA 95407
Mon-Tue & Thu- Fri, 9am-4pm, Wed 12pm-4pm,
(707) 565-7800

INTERLINK SELF-HELP CENTER - WCCS

1033 4th St, Santa Rosa, CA 95404
Mon-Wed & Fri-Sat, 10am-3pm, Thu 10am-2pm
(707) 546-4481

Need Help?



MOBILE CRISIS RESPONSE TEAMS

IN-RESPONSE

Serves residents within Santa Rosa city limits
Can do involuntary holds (5150s)
7 AM - 10 PM, 7 days a week
707-575-HELP (4357)

MOBILE SUPPORT TEAM (MST)

Serves residents throughout Sonoma County
Can do involuntary holds (5150s)
Crisis Call Center available 24/7
800-746-8181 or 911

SAFE TEAM - PETALUMA

Serves residents within Petaluma, Rohnert Park & Cotati
Cannot do voluntary holds (5150s)
Petaluma - 24/7, Rohnert Park & Cotati - 18/7
911 - in-progress emergency/crisis situations
Petaluma: (707) 781-1234
Rohnert Park: (707) 584-2612
Cotati: (707) 792-4611

VICTIM & ADVOCACY SERVICES

FAMILY JUSTICE CENTER (FJC)

2755 Mendocino Ave, Santa Rosa, CA 95403
Mon-Fri, 8:30am-4:30pm
fjcsc.org
(707) 565-8255

LEGAL AID OF SONOMA COUNTY

144 S E St #100, Santa Rosa, CA 95404
Mon-Thu, 9:15am-11:30am & 1:15pm-4:00pm, Wed modified
(707) 542-1290 | legalaidsc.org

FAIR HOUSING ADVOCATES OF NOR. CAL

1314 Lincoln Ave ste a, San Rafael, CA 94901
Mon-Fri, 8:30am-4:30pm
(415) 457-5025 | fairhousingnorcal.org

DISABILITY SERVICES & LEGAL CENTER

521 Mendocino Ave #5241, Santa Rosa, CA 95401
Mon-Fri, 8:30am-5pm
(707) 528-2745 | mydslc.org

HOUSING & RENTAL ASSISTANCE

SHARE SONOMA COUNTY

2901 Cleveland Ave Suite 204, Santa Rosa, CA 95401
sharesonomacounty.org
Mon-Fri, 9am-5pm
707-766-8800

SONOMA COUNTY HOUSING AUTHORITY

1440 Guerneville Rd, Santa Rosa, CA 95403
Mon-Fri, 8am-5pm
707-565-7500

BURBANK HOUSING CORPORATION

1425 Corporate Center Pkwy, Santa Rosa, CA 95407
Mon-Fri, 9am-12pm & 1pm-4:30pm
707-526-9782 | burbankhousing.org

RAPID RE-HOUSING - CARITAS VILLAGE

301 6th St. Suite 108 Santa Rosa, CA 95401
Mon-Fri; 6am-5:30pm; 8am-4pm Saturday
707-978-8329 (HOST Team)

FINANCIAL ASSISTANCE & EMPLOYMENT

SEASONS OF SHARING FUNDS

Community Action Partnership (CAP)
2250 Northpoint Pkwy, Santa Rosa, CA 95407
Mon-Fri, 9am-5pm
707-544-6911 | capsonoma.org

REACH PROGRAM - NORTH COAST ENERGY

1100 Coddington Center #1, Santa Rosa, CA 95401
Mon-Fri, 9am-5pm
1-800-233-4480 (toll free) | nces.org

SONOMA COUNTY JOB LINK

2227 Capricorn Way Suite #100, Santa Rosa, CA 95407
Mon-Fri, 8am-5pm
707-565-5550 | joblinksonoma.org

HUMAN SERVICES ECONOMIC DEPT.

2550 Paulin Dr, Santa Rosa, CA 95403
Mon-Fri, 9am-3:30pm
877-699-6868 | sonomacounty.ca.gov

Family Violence – Community Resources

YWCA – Sonoma County Domestic Violence Services

(707) 303-8411

811 3rd St. Santa Rosa, CA 95404 | <https://www.ywcasc.org/> | therapy@ywcasc.org |

24/7 Domestic Violence Crisis Hotline - (707) 546-1234

Safe House: The Safe House provides refuge in a confidential location for women and children fleeing domestic violence. Women seeking safety from domestic violence can call to be screened for the YWCA's therapeutic 60-day residential program known as the Safe House.

Encore Program: The Encore Program is a two-year supportive services initiative for victims of domestic violence who have resided in Safe House. Encore participants receive referrals and information regarding support such as information access to jobs, housing, educational opportunities, counseling services, family advocacy and other critical resources designed to achieve an empowered and autonomous future.

Family Justice Center (FJC)

(707) 565-8255

2755 Mendocino Ave, Santa Rosa, CA 95403 | <https://fjcs.org/>

FJCSC and its partners can provide support by offering safety planning, safe shelter, assistance or referrals with restraining orders, advocacy, immigration assistance, court accompaniment, criminal justice system victim advocacy, support, education, survivor groups, and more.

Verity 24/7 Rape & Sexual Assault Crisis Hotline - (707) 545-7273 / General Info (707) 545-7270

1311 W Steele Ln, Santa Rosa, CA 95403 | <https://www.ourverity.org/> |

Sexual assault prevention, intervention & healing for victims/survivors of sexual assault. Free, confidential trauma counseling to adults, teens, adolescents, and children 6 and older.

Redemption House of the Bay Area

24/7 Human Trafficking Crisis Hotline - (707) 697-2099

<https://redemptionhouseofthebayarea.org> | info@redemptionhouseofthebayarea.org

Support, resources, mentoring, and community connection for victims and survivors of human trafficking. Services include one-on-one interventions with adult and youth trafficking survivors, bi-monthly support groups at a confidential location, street outreach, and community education.

Homeless Outreach Services Team

(707) 978-8329

301 6th St. Suite 108 Santa Rosa, CA 95401 | <https://www.srcharities.org/>

Support, resource navigation and dignity services to homeless and/or victims at-risk of homelessness fleeing Domestic Violence. HOST can provide navigation for rapid re-housing (rental assistance) and/or relocation services: a free Greyhound bus-ticket to a safe location anywhere in the United States.

Family Violence – Community Resources

Ruthless Kindness

(707) 299-9781

Box 301, 200 S Main St Ste 130, Sebastopol, CA 95472 | <https://www.ruthlesskindness.org/>

Ruthless Kindness helps to coordinate temporary boarding and foster care for the animals of people in crisis, as space allows. The goal is to provide animal care that allows people to get the care they need for their and their family's safety and well-being, then reunite the individual or family with their animal(s) as soon as possible.

Family Law Facilitator & Self-Help Center

(707) 521-6545

3055 Cleveland Ave. Santa Rosa CA 95403 | <https://sonoma.courts.ca.gov/self-help/family-law-facilitator>

Free legal and procedural help to people without lawyers in family law, guardianship, and limited conservatorship cases. Can assist with restraining orders, annulment, divorce, child custody, legal separation, and more.

Legal Aid of Sonoma County

(707) 542-1290

144 S E St #100, Santa Rosa, CA 95404 | <https://legalaidsc.org/> | info@legalaidsc.com

LASC provides full scope legal services including legal advice, preparation of legal documents, negotiations, and in-court representation. Services include domestic violence, child and elder abuse, low-income housing issues, disaster recovery and legal obstacles to health and employment.

Sonoma County Men Evolving Non-violently (M.E.N.)

(707) 528-2636

<https://sonomacountymen.org/> | info@sonomacountymen.org

Peer-run support resource to help men change unproductive behavior that can lead to deep personal dissatisfaction and disrupted relationships. M.E.N. maintains a telephone helpline, facilitates the 14-week Stop The Violence (STV) and Communication Skills workshops, and regularly consult with a local licensed professional.

Additional Resources:

National Domestic Violence Hotline – 800-799-7233 / <https://www.thehotline.org/>

RAINN Rape, Abuse & Incest National Network – 1-800-656-HOPE (4673) / <https://rainn.org/>

Child Protective Services – (707)-565-4304 or (800) 870-7064

Adult Protective Services – (707) 565-5940 or (800) 667-0404

National Suicide & Crisis Lifeline – 988 / <https://988lifeline.org/> / <https://www.1800runaway.org/>

National Runaway Safeline – 1-800-RUNAWAY (1-800-786-2929)

Sonoma County Emergency Shelter Intake Information

Catholic Charities: Drop-in Center

(707) 308-4684

301 6th St. Santa Rosa Suite 107 Santa Rosa, CA 95401 | <https://www.srcharities.org/>

The Drop-in Center is a day center available to anyone experiencing homelessness or at-risk of homelessness. Provides shower and laundry facilities on-site in addition to clothing and toiletries pending availability. Large sitting area available for those who want a safe and welcoming environment to watch TV, socialize with peers and/or seek information about local resources and services. Animals permitted so long as owner is committed to supervising animal's behavior and/or does not pose a threat to the health or safety of other participants.

Hours: Mon-Wed & Fri, 6am-5:30pm / Thursdays, 6am-1pm / Sat, 8am-4pm

On Thursdays, 1pm-4pm, Drop-in Center services are available exclusively to TAY (18-24).

Eligibility: Homeless individuals and/or at-risk of homelessness. Participants must be willing to comply with program policy and rules.

Waitlist/Intake: Brief enrollment required. Intakes available daily between 10am-4pm.

Catholic Charities: Family Center

(707) 542-5426

301 6th St. Santa Rosa, CA 95401 | <https://www.srcharities.org/>

The Family Center is a 180-day (co-ed) emergency shelter available to families with children 0-18 and/or pregnant women in their third trimester of pregnancy. Children 18-21 can be accommodated with proof of special disability or legal guardianship. Case management services are available to FC residents.

Eligibility: Residents must have children aged 0-18 and/or pregnant in third trimester to be considered for entry; willing to comply with shelter policy and rules, able to maintain their Activities of Daily Living (ADLs).

Waitlist/Intake: Call 707-542-5426 to schedule an intake. Intakes available Mon-Fri 9am-5pm.

Catholic Charities – Homeless Outreach Services Team

(707) 978-8329

301 6th St. Santa Rosa Suite 107 Santa Rosa, CA 95401 (Drop-in Center) | <https://www.srcharities.org/>

The Homeless Outreach Services Team/HOST provides support, shelter access and outreach to the unhoused community. HOST is the first point of contact for anyone experiencing homelessness seeking housing-related and/or shelter resources; HOST maintains the waitlist for Sam Jones Hall and Safe Parking. HOST facilitates weekly drop-in hours at the Caritas Drop-in Center for Coordinated Entry enrollments and contact updates. Additional services include Rapid Rehousing/Rental Assistance, Relocation Services, No-Fee ID Vouchers, Homeless Status Verification, and more.

Eligibility: Clients must be homeless/at-risk of homelessness and willing to complete intake assessment.

Waitlist/Intake: Contact 707-978-8329 to request an appointment and/or learn more about the intake process for Sam Jones Hall and Safe Parking.

Catholic Charities: Safe Parking Site

HOST: (707) 978-8329

301 6th St. Santa Rosa Suite 107 Santa Rosa, CA 95401 (Drop-in Center) | <https://www.srcharities.org/>

Safe Parking is a 180-day (co-ed) approved site where residents 18+ who are living in their cars can park safely without risking citation or tow. Animals permitted on limited basis: Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry.

Eligibility: Residents must be 18+, willing to comply with shelter policy and behavioral agreement, able to maintain their Activities of Daily Living (ADLs). Vehicle must not display loose wires, leak fluids such as oil or gas. RVs and trailers must not exceed 35ft in length.

Waitlist/Intake: Applicants are added to the waitlist for Safe Parking on a first-come, first-serve basis. Contact Homeless Outreach Services Team (HOST) to schedule an appointment.

Catholic Charities: Sam Jones Hall

Drop-in Center: (707) 308-4684

301 6th St. Santa Rosa Suite 107 Santa Rosa, CA 95401 (Drop-in Center) | <https://www.srcharities.org/>

Sam Jones Hall is a 180-day (co-ed) emergency shelter available to single adults and adult couples pending availability. Animals permitted on limited basis: Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry.

Eligibility: Residents must be 18+, willing to comply with shelter policy and behavioral agreement, able to maintain their Activities of Daily Living (ADLs).

Waitlist/Intake: Applicants are added to the waitlist for Sam Jones Hall on a first-come, first-serve basis. Enrollment at Drop-in Center required for waitlist access. Intakes available 10am-4pm Mon-Sat (Thursdays: 10am-1pm).

COTS' Mary Isaak's Center (MIC)

(707) 765-6530

900 Hopper Street Petaluma, CA 95452 | <https://cots.org/> | info@cots.org

COTS' Mary Isaak's Center is a 180-day (co-ed) emergency shelter available to single adults. Animals permitted on limited basis: Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry. Active participation in case management services required; cases are reviewed every 30-days to determine progress and case plan.

Eligibility: Residents must be 18+, willing to comply with shelter policy and behavioral agreement, participate in case planning, able to maintain their Activities of Daily Living (ADLs).

Waitlist/Intake: Applicants are added to the waitlist for Mary Isaak Center on a first-come, first-serve basis. Pre-applications available 12:30pm-4:00pm & 5:00pm-6:00pm, Mon-Fri.

COTS' Kids First Family Shelter

(707) 765-6530

1500 Petaluma Blvd S, Petaluma, CA 95452 | <https://cots.org/> | info@cots.org

COTS' Kids First Family Shelter is a 180-day (co-ed) emergency shelter available to families with children 0-18 and/or pregnant women in their third trimester of pregnancy. Animals permitted on limited basis: Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry.

Eligibility: Applicants must have children 0-18 or pregnant in third trimester to be considered for entry; residents must be willing to comply with shelter policy and behavioral agreement, participate in case planning, able to maintain their Activities of Daily Living (ADLs).

Waitlist/Intake: Applicants are added to the waitlist for Kids First Family Shelter on a first-come, first-serve basis. Pre-applications available 12:30pm-4:00pm & 5:00pm-6:00pm, Mon-Fri.

Redwood Gospel Mission: Men's Shelter

(707) 542-4817

101 6th St, Santa Rosa, CA 95401 | <https://www.rgm.org/>

Redwood Gospel Mission is a 30-day clean and sober emergency shelter for adult men. Animals permitted on limited basis: Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry.

Eligibility: Men assigned male at birth; Residents must be willing to abstain from drug/alcohol use throughout shelter-stay and comply with program and behavioral policies. Photo ID required for entry and/or resident must obtain ID within 7-days of entry. 290s permitted.

Waitlist/Intakes: Mon-Fri, 11am

Redwood Gospel Mission: Rose Women's Shelter

(707) 542-4817

101 6th St, Santa Rosa, CA 95401 (Redwood Gospel Mission) | <https://www.rgm.org/>

The Rose Women's Shelter is a 30-day clean and sober emergency shelter for adult women with children aged 11 and under. Animals permitted on limited basis: Service Dogs only; owner must present vaccination records and proof of spay/neuter status prior to entry.

Eligibility: Women assigned women at birth; Residents must be willing to abstain from drug/alcohol use throughout shelter-stay and comply with program and behavioral policies. Photo ID required for entry and/or resident must obtain ID within 7-days of entry.

Waitlist/Intakes: Intakes available Mon-Fri, 11am & Sat-Sun, 1pm

The Living Room Life Center (Women Only)

707-579-0138

1335 North Dutton Ave. Santa Rosa, CA 95401 | <https://thelivingroomsc.org/> | info@thelivingroomsc.org

The Living Room Life Center is a service hub for women and women with children. Their team of care coordinators and peer support specialists offer individualized assistance to participants with the collaboration of local partners to promote stability and self-reliance for women and their children who are experiencing homelessness, or at-risk of homelessness in Sonoma County.

Services include resources, peer support, access to an on-site computer lab, resources for CalFresh, Medi-Cal, WIC or EBT, immigration resources, childcare, and more.

Hours: Mon-Fri, 9am-1:30pm

Eligibility: Homeless women and/or women at-risk of homelessness.

YWCA Domestic Violence Shelter

24/7 Domestic Violence Crisis Hotline: (707) 546-1234

811 3rd St, Santa Rosa, CA 95404 (YWCA Administrative Office) | <https://www.ywcasc.org/>

The Safe House is a confidential refuge for women and women with children fleeing domestic violence. Families seeking safety from domestic violence can call the YWCA DV Crisis Hotline at 707-546-1234 to discuss options and residency. If you or someone you know is in immediate danger, please call 911.

Waitlist/Intake: If you need help, call YWCA's 24/7 Domestic Violence Crisis Hotline - 707-546-1234.

Community Action Network: Sloan House

(707) 569-0615

2250 Northpoint Pkwy, Santa Rosa, CA 95407 (CAN Office) | <https://www.caponoma.org/>

Sloan House is a clean and sober 22-bed shelter that offers temporary housing and housing case management for women and their children. Sloan House can serve women with up to two; however, can only serve boys up to age 5. The initial stay is for 30 days, with 30-day extensions granted based on participant's commitment to moving forward. The maximum stay at Sloan House is 180 days.

Eligibility: Residents must be able to do a daily chore, willing to comply with program policy and behavioral expectations, and identify and work towards goals that will increase their self-sufficiency and move towards accessing permanent housing.

Waitlist/Intake: Intakes available 10:00am - 4:00pm daily. Applicants are added to the waitlist for Sloan House on a first-come, first-serve basis.

16390 Main St, Guerneville, CA 95446 (Main Office) | <https://www.westcountyservices.org/>

West County Shelter is a co-ed, 48-bed shelter available to adults in the West County area. Companion Animals permitted; owner must be willing to sign a release of liability affirming that their animal is up to date on vaccines and non-aggressive.

Eligibility: Residents must be 18+, willing to comply with shelter policy and rules, able to maintain their Activities of Daily Living (ADLs). 290s permitted.

Waitlist/Intake: Applicants are added to the waitlist for West County Shelter Providers can submit referrals to WCS by emailing completed form to danielle.danforth@westcountyservices.org and seamus.mcchesney@westcountyservices.org. Clients can self-refer at the address listed above.

Are you currently homeless and looking for housing solutions?

HOMEFIRST

Where Homelessness Ends™

The Sonoma County Coordinated Entry System, operated by HomeFirst, matches people experiencing homelessness who are most in need of assistance to available supportive housing programs.

You can access the system at any of the points below. Just ask for a Coordinated Entry Assessment.

You can access the system through any provider below:

Caritas Drop In Center

301 6th Street (Corner of Morgan & 6th), Santa Rosa
Tues-Wed 1P-4PM, or call for appointment: 707-978-8329
host@srcharities.org

TLC Children and Family Services (Transition Aged Youth 18-24 or Transition Aged Youth with children)

821 Mendocino Ave., Santa Rosa, CA 95401
Drop In Thursdays 1-3PM
Or call for an appointment: 707-480-9541

Face 2 Face (HIV services)

873 2nd Street, Santa Rosa, CA 95404
Call for an appointment: 707-544-1581

Nation's Finest (Veterans)

444 10th Street, suite 102, Santa Rosa, CA 95401
Monday-Friday | 8:00 AM-5:00 PM
or call for an appointment: 1-833-468-9676

Interfaith Shelter Network

Call for an appointment: 707-546-7907, ext. 101

Positive Images

200 Montgomery Drive Suite C, Santa Rosa CA
Call for an appointment: 707-568-5830
Tuesday - Friday | 12:00 PM - 5:00 PM

Homeless Outreach Team, Victim's Services

(For victims of crime)
Call for an appointment: 707-565-8260

Russian River Health Center

16312 3rd St., Guerneville, CA 95446
Call for an appointment: 707-824-3398

West County Community Services Sebastopol Outreach (Sebastopol community only)

Call for an appointment: 707-888-3804

Reach for Home

443 Hudson Street, Healdsburg CA 95448
Call for an appointment: 707-433-6161
info@reachforhome.org

Corazon Healdsburg

16003 Healdsburg Avenue, Healdsburg
Mon-Fri 10AM-5PM (By appointment only)
Or call for an appointment: 707-615-4567

Downtown Streets Team

(Serving People of South County)
Call for an appointment: 707-806-9066

COTS Mary Isak Center

900 Hopper Street, Petaluma, CA 94952
Call for an appointment: 707-765-6530 ext. 207

HomeFirst Petaluma Outreach Team

(South County community only)
Call for an appointment: 707-277-1407

Homeless Action Sonoma, Inc

Call for an appointment: 707-991-0455
hassonomaorg@gmail.com

Rohnert Park HOST (Rohnert Park community only)

Call for an appointment: 707-978-8329
hostrp@srcharities.org



Having problems getting an assessment?
Contact HomeFirst today!



866.542.5480

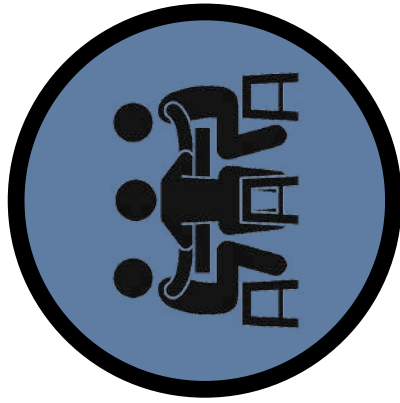


ce@homefirstsc.org



Sonoma County Coordinated Entry System

Access Points



Assessment



By-Name-List



Housing Referrals
Prioritized by Need

Participant FAQs about the Sonoma County Coordinated Entry System

1. What is a Coordinated Entry System (CES)?

- Coordinated Entry matches people experiencing homelessness to available housing programs. It prioritizes those who are most in need of assistance.
- Referrals are made only to permanent housing, not shelters.

2. What is a CES Assessment?

- Used to determine eligibility for referrals to homeless permanent housing services.
- Places you on a centralized By-Names-List so you don't have to apply program by program.
- Includes to the Vulnerability Index Survey (VI-SPDAT), a standard assessment tool used to measure a person's vulnerability and housing needs.
- Matches you with housing services that meet your needs when they are available, although an assessment does not guarantee a referral.

3. What is the Sonoma County Coordinated Entry System By-Name-List?

- The By-Name-List is a list of individuals, families, and transitional age youth who are experiencing homelessness prioritized by vulnerability.
- The By-Name-List is a dynamic waiting list and does not guarantee referrals to any particular service or program.
- The most vulnerable, eligible, and most in need will be connected to available housing programs first.
- If you do not accept the housing referral offered to you, you will maintain your placement on the By-Name-List and will be offered the next eligible referral.
- The By-Name-List is stored in the Homeless Management Information System, which is not accessible to the public.

4. I've completed the CES Assessment. What should I do now?

- Keep your contact and location information up to date with an Access Point
- Stay in contact with a CES Access Point, shelter, or outreach team every 90 days to maintain your active status on the By-Name-List and eligibility for housing referrals.
- Update your CES Assessment annually or when a major life event occurs.
- Continue to pursue other housing options, services, and benefits. Many people who are on the list will NOT be offered a housing opportunity or will wait a very long time for a referral. This is currently due to the lack of housing opportunities.

5. What are my rights as a participant in Sonoma County CES?

- The CES, Access Points and Cooperating Agencies must comply with the nondiscrimination provisions of federal civil rights laws, which bar discrimination on the basis of race, color, religion, national origin, sex, actual or perceived sexual orientation or gender identity, disability, familial status, marital status, citizenship (or lack thereof).
- Depending on eligibility, cooperating agencies may refer a participant to a more appropriate agency.
- You have the option for your information to be stored on the By-Names-List anonymously, and it can be removed at any time.
- You can register for the Coordinated Entry System regardless of your legal status. Access points and Cooperating Agencies have assistance in Spanish.

6. How do I submit a complaint or grievance?

- Please contact the Coordinated Entry Operator HomeFirst at: ce@homefirstcc.org or 866-542-5480. HomeFirst does not have a say in housing decisions.

Sonoma County Seasonal Emergency Shelters

All emergency shelter/safe sleeping sites below are available seasonally, some pending specific weather conditions. Please contact the agencies below to verify shelter's status, eligibility requirements and intake process. For emergency shelters that are available year-round, please refer to "Sonoma County Emergency Shelter Intake Information" or call 2-1-1 for a list of resources available in your area.

Warming Centers – Winter to Early Spring*

<https://socoemergency.org/emergency/warming-centers/>

Warming centers are heated public facilities where you and your family can go for relief during periods of extreme cold. Sonoma County works closely with local homeless providers to ensure needs are being met and helps augment with additional resources as needed during freeze alerts.

Warming centers will be activated when a single or combination of the below conditions may prompt activation of this phase:

- **Overnight temperatures** are expected to drop **below 28 degrees**, and conditions are projected for a minimum of **two consecutive days**.
- **Overnight temperatures** are expected to drop **below 32 degrees**, and conditions are projected for a minimum of **three consecutive days**.
- **Temperatures** predicted to drop below an average nighttime low of **37 degrees** for **two consecutive days** with **accompanying hazardous conditions** including more than 1 inch of rain, predicted snowfall, flash flood watch/warning, wind chills or extreme temperature fluctuations.
- **National Weather Service** and/or **Department of Health** issues a **Frost Advisory** and/or **Freeze Watch**.
- **Overnight low temperatures** are accompanied with **daytime temperatures** of **40 degrees** or **lower**.

Cooling Centers - Late Spring to Mid-Summer*

<https://socoemergency.org/emergency/cooling-centers/>

Cooling centers are air-conditioned public facilities where you and your family can go for relief during extreme heat to prevent or reduce heat-related illness and stress. When the County, cities and partner agencies activate cooling centers during extreme heat events (see criteria below), the facilities will be listed online.

The criteria determining when the county opens a cooling center includes meeting the following conditions:

- **National Weather Service** issues a **Heat Risk Level 3** warning or greater for at least **3 consecutive days**
- **National Weather Service** issues an **Excessive Heat Warning**
- Forecast of **high daytime temperatures** accompanied with **overnight low temperature** of at least **75 degrees** or **higher**.
- **California Independent System Operator** issues an **Energy Emergency Alert 2 or 3** electrical emergency.

*Cooling Centers/Warming Centers subject to seasonal limitations; shelters may be open for days or weeks at a time pending weather conditions but are subject to closure at a moment's notice. For long term shelter/housing solutions, please reach out to your local homeless service providers.

Sonoma County Seasonal Emergency Shelters

Sign Up for Alerts

Sign up for alerts to receive notifications when your local city ordinance declares a public state of emergency related to hazardous conditions in your area. You can use any combination of methods below to stay up-to-date with local alerts and safety information.

SoCoAlert – Upon signing up for SoCoAlert, select to receive alerts through landline calls, cell phone text messages or pre-recorded verbal messages and email. System also works with telephone devices for the deaf.

Nixle – Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.

National Oceanic and Atmospheric Administration (NOAA) Weather Radio – This alert system is available for purchase at a relatively low cost. When properly programmed, the National Weather Service can remotely turn on these radios and send basic alerts, including for wildfire. The message may be accompanied by a warning tone, depending on the model of radio you purchase.

Sonoma County residents may tune their **NOAA** radio to:

- County of Sonoma Frequency 162.475
- Northwest Sonoma County Frequency 162.550
- Southwest Sonoma County Frequency 162.475

Go to <https://socoemergency.org/get-ready/sign-up/> to sign up for alerts or learn more about what you can do to protect yourself and your family from an emergency/disaster.

Nomadic Shelter - Fall to Early Winter*

Redwood Gospel Mission: Nomadic Shelter

(707) 542-4817

101 6th St, Santa Rosa, CA 95401 (Redwood Gospel Mission) | <https://www.rgm.org/>

The Nomadic Shelter is a co-ed, seasonal, clean and sober emergency shelter program in which residents are hosted by a different church each night for the duration of their 30-day enrollment. The Nomadic shelter is available on a seasonal basis, typically opens in Fall and remains open through early Winter.

Eligibility: Residents must be willing to abstain from drug/alcohol use throughout shelter-stay and comply with program and behavioral policies. Photo ID required for entry and/or must obtain ID within 7-days of entry.

Waitlist/Intake: Intakes available Mon-Fri, 11am.

*Nomadic Shelter is subject to seasonal limitations and availability. For long term shelter/housing solutions, please reach out to your local homeless service providers.

Additional Resources

Extreme Heat - <https://www.cdc.gov/extreme-heat/about/index.html>

Extreme Cold - <https://www.cdc.gov/niosh/topics/coldstress/coldrelatedillnesses.html>

¿Está actualmente sin hogar y necesita una vivienda permanente?

HOMEFIRST

Where Homelessness Ends™

El Sistema de Entrada Coordinada ayuda a las personas sin hogar que más necesitan asistencia con programas de vivienda de apoyo disponibles.

Puede acceder al sistema en cualquiera de los siguientes puntos:

Caritas Drop In Center

301 6th Street (Esquina de Morgan & 6th), Santa Rosa
Martes--Mié 1P-4PM, o con cita previa: 707-978-8329
host@srcharities.org

Servicios para Niños y Familias de TLC (Jóvenes de edad 18-24 or Jóvenes de edad 18-24 con niños)

821 Mendocino Ave., Santa Rosa, CA 95401
Jueves 1-3PM o Llame para una cita 707-480-9541

Face 2 Face (HIV services)

873 2nd Street, Santa Rosa, CA 95404
Llame para una cita: 707-544-1581

Nation's Finest (Veteranos)

444 10th Street, suite 102, Santa Rosa, CA 95401
Lunes-Viernes 8:00am-5:00pm
o llame para una cita: 1-833-468-9676

Interfaith Shelter Network

Llame para una cita: 707-546-7907, ext. 101

Positive Images

200 Montgomery Drive Suite C, Santa Rosa CA
Llame para una cita: 707-568-5830
Martes - Viernes | 12:00 PM - 5:00 PM

Equipo de Alcance para Personas sin Hogar

(Servicios para Víctimas)
Llame para una cita: 707-565-8260

Russian River Health Center

16312 3rd St., Guerneville, CA 95446
Llame para una cita: 707-824-3398

West County Community Services Sebastopol Outreach

(Solo comunidad de Sebastopol)
Llame para una cita: 707-888-3804

Reach for Home

443 Hudson Street, Healdsburg CA 95448
Llame para una cita al: 707-433-6161
info@reachforhome.org

Corazón Healdsburg

16003 Avenida Healdsburg, Healdsburg
Lunes-Viernes 10AM-5PM (Solo por cita)
O llame para una cita: 707-615-4567

Downtown Streets Team

(Sirviendo a la gente del sur del condado)
Llame para una cita: 707-806-9066

COTS Mary Isak Center

900 Hopper Street, Petaluma, CA 94952
Llame para una cita al: 707-765-6530 ext. 207

HomeFirst Petaluma Outreach Team

(Solo comunidad del sur del condado)
Llame para una cita: 707-277-1407
Lunes - Viernes

Homeless Action Sonoma, Inc

Llame para una cita: 707-991-0455
hassonomaorg@gmail.com

Rohnert Park HOST

(Solo comunidad de Rohnert Park)
Llame para una cita: 707-978-8329
hostrp@srcharities.org



¿Tiene problemas para obtener una evaluación?
Contáctenos HomeFirst hoy!



866.542.5480

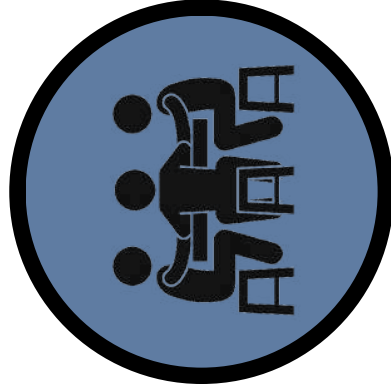


ce@homefirstsc.org



Sistema de Entrada Coordinada del Condado de Sonoma

Puntos de acceso



Evaluación



Lista de Nombres



Referencias de vivienda
priorizadas por necesidad

Preguntas más frecuentes sobre el Sistema de Entrada Coordinada del condado Sonoma

1. ¿Qué es un sistema de entrada coordinada (CES)?

- La Entrada Coordinada es un sistema simplificado diseñado para hacer coincidir de manera eficiente a las personas sin hogar con los programas de vivienda disponibles. Da prioridad a los que más necesitan asistencia.
- Las referencias se hacen solo a viviendas permanentes, no a refugios.

2. ¿Qué es una evaluación CES?

- Se utiliza para determinar la elegibilidad para las referencias a servicios de vivienda para personas sin hogar, como vivienda de apoyo permanente y realojamiento rápido.
- Lo coloca en una lista centralizada por nombres para que no tenga que aplicar programa por programa.
- La lista por nombre es una lista de espera dinámica y no garantiza referencias a ningún servicio o programa en particular
- Incluye la Encuesta del Índice de Vulnerabilidad (VI-SPDAT), una herramienta de evaluación estándar que se utiliza para medir la vulnerabilidad y las necesidades de vivienda de una persona.

3. ¿Qué es la Lista de Nombres del Sistema de Entrada Coordinada del Condado de Sonoma?

- La lista de nombres de CES es una lista dinámica de individuos, familias y jóvenes en edad de transición que están experimentando la falta de vivienda priorizada por la vulnerabilidad.
- La lista por nombre es una lista de espera dinámica y no garantiza referencias a ningún servicio o programa en particular
- Los hogares elegibles que son los más vulnerables y los más necesitados se conectarán primero a los programas de vivienda disponibles.
- Si no acepta la referencia de vivienda que se le ofrece, mantendrá su ubicación en la Lista de nombres y se le ofrecerá la próxima referencia elegible.
- La lista de nombres se almacena en el Sistema de Información de Gestión de Personas sin Hogar (HMIS), que no es accesible al público.

4. ¿Cuáles son mis derechos como participante en el CES del Condado de Sonoma?

- El CES, los Puntos de Acceso y las Agencias Cooperantes deben cumplir con las disposiciones de no discriminación de las leyes federales de derechos civiles, que prohíben la discriminación por motivos de raza, color, religión, origen nacional, sexo, orientación sexual o identidad de género real o percibida, discapacidad, estado familiar, estado civil, ciudadanía (o falta de)
- Dependiendo de la elegibilidad, las agencias colaboradoras pueden referir a un participante a una agencia mas apropiada
- Tiene la opción de que su información se almacene en la lista de nombres de forma anónima, y se puede eliminar en cualquier momento.

5. He completado la Evaluación CES. ¿Qué debo hacer ahora?

- Continúe buscando otras opciones de vivienda, servicios y beneficios. A muchas personas que están en la lista NO se les ofrecerá una oportunidad de vivienda o esperarán mucho tiempo para una referencia.
- Mantenga información de contacto y ubicación actualizada con un punto de acceso, que se encuentra en la volante
- Manténgase en contacto con un punto de acceso, refugio o equipo de alcance de CES cada 90 días para mantener su estado activo en la Lista de nombres y la elegibilidad para
- referencias de vivienda. Mantenga actualizada su información de contacto y ubicación. Actualice su evaluación ocurra un evento importante en la vida.
- Puede registrarse al Sistema de Entrada Coordinada sin importar su estatus legal. Los puntos de acceso y agencias cooperantes cuentan con asesoría en Español.

6. ¿Cómo presento una queja?

- Comuníquese con el Operador de Entrada Coordinada al: ce@homefirststcc.org o al 866-542-5480.

Redwood Empire Food Bank

Food Distribution Sites - Santa Rosa



SANTA ROSA

ACACIA LANE APARTMENTS

657 Acacia Ln. Santa Rosa, CA 95409
2nd & 4th Fridays Monthly, 10:30am-11:30am

- Groceries to Go
- Senior Basket

AMOROSA VILLAGE

1300 Pebblecreek Dr. Santa Rosa, CA 95407
2nd & 4th Wednesdays Monthly, 9:30am-10:30am

- Groceries to Go
- Senior Basket
- Diapers

ANDY LOPEZ UNITY PARK

3399 Moorland Ave. Santa Rosa, CA 95407
Wednesdays, 3pm-4pm

- Groceries to Go
- Senior Basket
- Diapers

BAYSIDE SANTA ROSA

3175 Sebastopol Rd. Santa Rosa, CA 95407
2nd & 4th Saturdays Monthly, 8am-9am

- Groceries to Go
- Senior Basket
- Diapers

BAYER PARK

1550 West Ave. Santa Rosa, CA 95407
Wednesdays, 2:30pm-3:00pm

- Groceries to Go
- Senior Basket
- Diapers

BUCKELEW PROGRAMS

2235 Mercury Way, Suite 107 Santa Rosa, CA 95407
Mon-Fri, 9am-5pm
707-571-8452 or Fsc@buckelew.org

- Pantry

SANTA ROSA

CATHOLIC CHARITIES: COMMUNITY FOOD PANTRY

987 Airway Ct. Suite 101 Santa Rosa, CA 95403
707-528-8712

- Pantry
- Senior Basket Home Deliveries

CATHOLIC CHARITIES - PALMS INN

3345 Santa Rosa Ave. Santa Rosa, CA 95407
2nd & 4th Tuesdays Monthly, 2pm-3pm

- Groceries to Go
- Senior Basket
- Pantry

CESAR CHAVEZ LANGUAGE ACADEMY

2480 Sebastopol Rd. Santa Rosa, CA 95407
Thursdays, 10:30am-11:30am

- Groceries to Go
- Senior Basket
- Diapers

CHELSEA GARDEN APARTMENTS

1220 McMinn Ave. Santa Rosa, CA 95407
4th Monday, Monthly 2pm-3pm

- Groceries to Go
- Senior Basket
- Diapers

CHRISTIAN FAMILY FELLOWSHIP

1160 Hopper Ave. Santa Rosa, CA 95403
Sundays, 9:30am-9:45am

- Pantry

CHRIST CHURCH UNITED METHODIST - ELISHA'S PANTRY

1717 Yulupa Ave. Santa Rosa, CA 95405
Thursdays, 4pm-5pm

- Pantry

CHURCH UNSTOPPABLE

791 Lombardi Ct. Santa Rosa, CA 95407
Sundays, 11:30am-12:30pm

- Pantry

Redwood Empire Food Bank

Food Distribution Sites - Santa Rosa



SANTA ROSA

COMMUNITY BAPTIST CHURCH - 4 SEASONS OF GIVING

1620 Sonoma Ave. Santa Rosa, CA 95405
2nd & 4th Tuesdays, 12pm-3pm
2nd & 4th Saturdays, 10am-12pm

- Pantry

ECONOMIC ASSISTANCE CENTER

2550 Paulin Dr. Santa Rosa, CA 95403
Tuesdays, 2pm-3pm

- Groceries to Go
- Senior Basket
- Diapers

ELSIE ALLEN HIGH

599 Bellevue Ave. Santa Rosa, CA 95407
Mondays, 10:30am-11:30am | 707-890-3810

- Groceries to Go
- Senior Basket
- Diapers

ENCOUNTER CITY CHURCH

1830 Stony Point Rd. Santa Rosa, CA 95407
Wednesdays, 12pm-1pm

- Groceries to Go
- Senior Basket
- Diapers

FISH OF SANTA ROSA

1710 Sebastopol Rd. Santa Rosa, CA 95407
Mon-Fri, 12pm-2pm

- Pantry

FOX PACIFIC ACADEMY

5297 Aero Dr. Santa Rosa, CA 95403
Mon-Fri, 4pm-8pm | 707-573-0223

- Pantry

INTERFAITH SHELTER NETWORK

2455 Bennett Valley Rd. C200 Santa Rosa, CA 95404
Mon-Thu, 9am-5pm | 707-978-1610

- Pantry

SANTA ROSA

JEWISH COMMUNITY CLINIC

50 Montgomery Dr. Santa Rosa, CA 95405
Mondays, 1pm-5pm

- Pantry

KAISER PERMANENTE - MOB 5

3975 Old Redwood Hwy Santa Rosa, CA 95403
1st & 3rd Saturdays, 8am-9am

- Groceries to Go
- Senior Basket
- Diapers

LAMPLIGHTER MOBILE HOME PARK

2800 Santa Rosa Ave. Santa Rosa, CA 95407
2nd Tuesdays, Monthly 11am-12pm

- Groceries to Go
- Senior Basket

LAUREL AT PERENNIAL PARK

510 Renaissance Way, Santa Rosa, CA 95403
1st & 3rd Thursdays Monthly, 12pm-1pm

- Groceries to Go
- Senior Basket

LEISURE MOBILE HOME PARK

2185 Occidental Rd. Santa Rosa, CA 95401
Mon, 2pm-5pm / Tue-Fri, 8am-5pm | 707-546-3865

- Pantry

MARTIN LUTHER KING JR. PARK

1208 Hendley St. Santa Rosa, CA 95405
Mondays, 1:30pm-2:30pm

- Groceries to Go
- Senior Basket
- Diapers

MACY'S PARKING LOT

555 Coddington Mall Santa Rosa, CA 95401
Tuesdays, 10am-11am

- Groceries to Go
- Senior Basket
- Diapers

Redwood Empire Food Bank

Food Distribution Sites - Santa Rosa



SANTA ROSA

MITOTE FOOD PARK

665 Sebastopol Rd. Santa Rosa, CA 95407
Fridays, 8:30am-10am

- Groceries to Go
- Senior Basket
- Diapers

MONTE VISTA APARTMENTS

1421 Range Ave. Santa Rosa, CA 95401
Wednesdays, 8:30am-9:30am

- Groceries to Go
- Senior Basket
- Diapers

RANCHO CABEZA MOBILE HOME PARK

677 Calistoga Rd. Santa Rosa, CA 95409
4th Tuesdays Monthly, 10am-11am

- Groceries to Go
- Senior Basket

REDEMPTION HILL CHURCH

2100 Petaluma Hill Rd. Santa Rosa, CA 95404
1st, 3rd Tuesdays Monthly, 1:30pm-2:30pm

- Groceries to Go
- Senior Basket
- Diapers

ROCA DE SALVACION

617 W 9th St. Santa Rosa, CA 95404
Thursdays, 7am-5pm | 707-494-0572

- Pantry

SALVATION ARMY SANTA ROSA

93 Stony Cir. Santa Rosa, CA 95401
Mon-Thu, 10am-12pm | 707-542-0981

- Pantry

SANTA ROSA COMMUNITY HEALTH

1300 N. Dutton Ave. Santa Rosa, CA 95401
Mondays, 12:30pm-1:30pm

- Groceries to Go
- Senior Basket
- Diapers

SANTA ROSA

SANTA ROSA JUNIOR COLLEGE

1501 Mendocino Ave. Santa Rosa, CA 95401
Wednesdays, 10am-3pm | 707-524-1805

- Pantry

SANTA ROSA SDA CHURCH PANTRY

840 Sonoma Ave. Santa Rosa, CA 95404
Thursdays, 4:30pm-6pm | 707-578-8883

- Pantry

SHILOH NEIGHBORHOOD CHURCH

5901 Old Redwood Hwy. Santa Rosa, CA 95403
Wednesdays, 1:30pm-2:30pm

- Groceries to Go
- Senior Basket
- Diapers

SILVERCREST RESIDENCE

1050 3rd St. Santa Rosa, CA 95404
4th Tuesdays Monthly, 11am-12pm

- Senior Basket

SONS OF NORWAY

617 W 9th St. Santa Rosa, CA 95401
Wednesdays, 11am-12pm

- Groceries to Go
- Senior Basket
- Diapers

STAR OF THE VALLEY - NICK'S PANTRY

495 White Oak Dr. Santa Rosa, CA 95409
Tue, Thu, Fri, 10am-3pm

- Pantry

ST. EUGENE CATHEDRAL - SVDP

2323 Montgomery Dr. Santa Rosa, CA 95405
Tuesdays & Wednesdays, 1pm-2pm

- Pantry

Redwood Empire Food Bank

Food Distribution Sites - Santa Rosa



SANTA ROSA

ST. MARK'S LUTHERAN TWICE BLESSED FOOD PANTRY

4325 Mayette Ave. Santa Rosa, CA 95405
Aug 10th & 24th, Sep 7th & 21st 2024, 9am-10am

- Pantry

ST. ROSE CHURCH - SVDP

340 10th St. Santa Rosa, CA 95401
Mon, Wed & Fri, 1pm-2pm

- Pantry

INTERLINK SELF-HELP CENTER

1033 4th St. Santa Rosa, CA 95404
Mon-Fri, 10am-3pm
707-546-4484 or info@westcountyservices.org

- Pantry

WELLNESS & ADVOCACY CENTER

2245 Challenger Way Suite 104, Santa Rosa, CA 95407
Mon-Tue, Thu-Fri, 9am-4pm; Wednesday, 12pm-4pm
707-565-7800 or info@westcountyservices.org

- Pantry

TAYLOR MOUNTAIN ELEMENTARY

1210 East Bellevue Ave. Santa Rosa, CA 95407
Thursdays, 9:30am-10:30am | 707-542-3671

- Groceries to Go
- Senior Basket
- Diapers

VA CLINIC SOUTH - VETERANS & ACTIVE MILITARY ONLY

2285 Challenger Way, Santa Rosa, CA 95407
Thursdays, 1:30pm-3:00pm

- Groceries to Go
- Senior Basket

VALLEY OAK PARK

2600 Northcoast St. Santa Rosa, CA 95403
2nd Fridays Monthly, 9:30am-10:30am

- Groceries to Go
- Senior Basket
- Diapers

SANTA ROSA

VETERANS MEMORIAL BUILDING

1351 Maple Ave. Santa Rosa, CA 95404
Thursdays, 8:30am-10am

- Groceries to Go
- Senior Basket
- Diapers

VINTAGE AT BENNETT VALLEY

1405 Townview Ave. Santa Rosa, CA 95405
3rd Fridays Monthly, 9:30am-10:30am

- Groceries to Go
- Senior Basket

VINTAGE ZINFANDEL APARTMENTS

2037 Zinfandel Ave. Santa Rosa, CA 95403
1st, 3rd Tuesdays Monthly, 11:30am-12:30pm

- Groceries to Go
- Senior Basket

VOICES YOUTH CENTER (16-24 ONLY)

714 Mendocino Ave. Santa Rosa, CA 95401
Tue-Fri, 1pm-5:30pm | 707-579-4327

- Pantry

Need food? Contact the Redwood Empire Food Bank's **Food Connections Resource Center** at 707-523-7903 or go to refb.org to find a distribution site near you.

Apply for CalFresh online at benefitscal.com or go to your local HSD Economic Assistance Office; Mon-Fri, 8am-3:30pm at 2550 Paulin Dr. Santa Rosa, CA 95403.

Redwood Empire Food Bank

Food Distribution Sites - Rohnert Park/Cotati



ROHNERT PARK

ALICIA PARK

299 Santa Alicia Dr. Rohnert Park, CA 94928

Thursdays, 10am-11am

- Groceries to Go
- Senior Basket
- Diapers

IGLESIA CRISTIANA SE

6640 Redwood Dr. Rohnert Park, CA 94928

Last Saturday Monthly, 9am-11am

707-484-5918

- Pantry

IGLESIA JOSUE - ROHNERT PARK COMMUNITY CENTER

5401 Snyder Ln. Rohnert Park, CA 94928

2nd & 4th Saturdays Monthly, 9am-10:30am

- Groceries to Go
- Senior Basket
- Pantry

NEIGHBORS ORGANIZED AGAINST HUNGER (NOAH)

5443 Snyder Ln. Rohnert Park, CA 94928

Wednesdays, 4pm-6pm

- Pantry

RANCHO GRANDE MOBILE HOME PARK

5099 Snyder Ln. Rohnert Park, CA 94928

2nd Fridays Monthly, 10am-11am

- Groceries to Go
- Senior Basket

RANCHO VERDE MOBILE HOME PARK

750 Rohnert Park Expy, Rohnert Park, CA 94928

2nd & 4th Tuesdays Monthly, 10am-11am

- Groceries to Go
- Senior Basket
- Diapers

ROHNERT PARK/COTATI

ROHNERT PARK SENIOR CENTER

6800 Hunter Dr. Rohnert Park, CA 94928

2nd Tuesdays Monthly, 9:30am-9:15am

- Groceries to Go
- Senior Basket

ST. ELIZABETH SETON - SVDP

5671 Redwood Dr. Rohnert Park, CA 94928

Mon-Fri, 10am-2pm | 707-585-3708

- Pantry

ST. ELIZABETH SETON CHURCH

4595 Snyder Ln. Rohnert Park, CA 94928

Wednesdays, 3:30pm-4:30pm

- Groceries to Go
- Senior Basket
- Diapers

ST. JOSEPH CHURCH - SVDP

150 St. Joseph Way, Cotati, CA 94931

Tuesdays, 9:30am-10:30am | 707-584-1579

- Groceries to Go
- Senior Basket
- Diapers

PETALUMA HEALTH CENTER

5900 State Farm Dr. Rohnert Park, CA 94928

Mondays, 8:45am-9:45am

- Groceries to Go
- Senior Basket
- Diapers

PRIMERA IGLESIA BAUTISTA

5475 Snyder Ln. Rohnert Park, CA 94928

Thu, 7am-8am, Sun, 4pm-5pm

- Pantry

TOWER APARTMENTS

781 E Cotati Ave. Rohnert Park, CA 94928

1st & 3rd Thursdays, 12:30pm-1:30pm

- Groceries to Go
- Senior Basket
- Diapers

Redwood Empire Food Bank

Food Distribution Sites - Sebastopol/Windsor



SEBASTOPOL

REDWOOD CHRISTIAN FELLOWSHIP

7789 Healdsburg Ave. Sebastopol, CA 95472
1st & 3rd Saturdays Monthly, 9am-12pm

- Groceries to Go
- Senior Basket

SEBASTOPOL INTER-CHURCH PANTRY

500 Robinson Rd. Sebastopol, CA 95472
Mon & Wed, Fri & Sat, 10am-12pm

- Pantry

SEBASTOPOL SDA CHURCH

1665 Gravenstein Hwy N. Sebastopol, CA 95472
1st & 3rd Wednesdays, 10am-1pm

- Pantry

ST. SEBASTIAN'S CHURCH

7983 Covert Ln. Sebastopol, CA 95472
2nd Wednesdays Monthly, 9am-10:30am,
Thursdays, 4pm-5pm

- Groceries to Go
- Senior Basket
- Diapers

FORESTVILLE

FOOD FOR THOUGHT

6550 Railroad Ave. Forestville, CA 95436
Tue-Thu, 10am-4:30pm, Fri, 10am-11am

- Pantry

FORESTVILLE UNITED METHODIST CHURCH

6550 Covey Rd. Forestville, CA 95436
2nd & 4th Wednesdays, 11am-12pm | 707-887-2020

- Groceries to Go
- Senior Basket
- Pantry

FULTON

FULTON DAY LABOR CENTER

2nd St. Fulton, CA 95439
1st & 3rd Tuesdays, 8:30am-9:30am

- Groceries to Go
- Senior Basket

WINDSOR

ALLIANCE MEDICAL CENTER - WINDSOR

8465 Old Redwood Hwy. Windsor, CA 95492
Fridays, 9am-11am

- Pantry

OUR LADY OF GUADALUPE CHURCH

8400 Old Redwood Hwy. Windsor, CA 95492
Saturdays, 8am-9am

- Pantry

WINDSOR MOBILE COUNTRY CLUB

8109 Conde Ln. Windsor, CA 95492
Thursdays, 10am-1pm | 707-838-2524

- Pantry

WINDSOR SENIOR CENTER

9231 Foxwood Dr. Windsor, CA 95492
1st & 3rd Fridays, 10am-11am

- Groceries to Go
- Senior Basket

WINDSOR SERVICE ALLIANCE

8987 Windsor Rd. Windsor, CA 95492
Friday, 1pm-5pm

- Pantry

WINDSOR PRESBYTERIAN CHURCH

251 Windsor River Rd. Windsor, CA 95492
Tuesdays, 8:30am-10am

- Pantry

Hot Meals in Sonoma County - Breakfast, Lunch & Dinner



SANTA ROSA/SEBASTOPOL

CHURCH OF THE INCARNATION

550 Mendocino Ave. Santa Rosa, CA 95404
(707) 579-2604 or incarnationsantarosa.org

- **Open Table Breakfast** : Sundays, 6am-7am
- **Lunch**: Brown bags available

COMMUNITY CHURCH OF SEBASTOPOL

1000 Gravenstein Hwy North, Sebastopol, CA 94952
(707) 823-2484 or office@uccseb.org

- **Lunch**: 2nd Saturday of the month, 11:30am-1pm

SEBASTOPOL CHRISTIAN CHURCH

7433 Bodega Ave, Sebastopol, CA 95472
707-823-8242 or sebchristian.com

- **Breakfast**: Mon & Thu, 6:30am-11am
- **Lunch**: Brown bags available

ST. STEPHEN'S EPISCOPAL CHURCH

500 Robinson Rd. Sebastopol, CA 95472
707-823-3281 or office@StStephensSebastopol.org

- **Lunch**: 3rd Saturday of the month, 12pm-1pm

ST. VINCENT DE PAUL DINING ROOM

610 Wilson St. Santa Rosa, CA 95401
(707) 584-1579 or info@svdp-sonoma.org

- **Lunch**: Daily, 11:30am-12:30pm

REDWOOD GOSPEL MISSION

101 6th Street Santa Rosa, CA 95401
707-542-4817 or rgm.org

- **Breakfast & Devotion**: Daily, 6:15am
- **Dinner & Evening Chapel**: Daily, 6pm

Apply for CalFresh online at benefitscal.com or go to your local HSD Economic Assistance Office; Mon-Fri, 8am-3:30pm at 2550 Paulin Dr. Santa Rosa, CA 95403.

SANTA ROSA/SEBASTOPOL

THE LIVING ROOM - WOMEN ONLY

1335 North Dutton Santa Rosa 95401
707-579-0138 or info@thelivingroomsc.org

- **Lunch**: Mon-Fri, 10am-1pm

THE UNITARIAN UNIVERSALIST CONGREGATION

547 Mendocino Ave. Santa Rosa, CA 95401
(707) 568-5381 or uusantarosa.org

- **Breakfast**: Saturdays, 7am-8am

VOICES YOUTH CENTER - TAY ONLY

714 Mendocino Ave. Santa Rosa, CA 95401
707-579-4327 or voicesyouthcenter.org

- **Community Kitchen**: Tue-Fri, 1pm-6pm

PETALUMA/SONOMA

COTS - MARY'S TABLE

900 Hopper St. Petaluma, CA 94952
(707) 765-6530 or info@cots.org

- **Lunch**: Daily, 11:30am-12:30pm
- **Dinner**: Daily, 5pm-6pm

SONOMA OVERNIGHT SUPPORT

17400 Sonoma Hwy, Sonoma, CA 95476
(707) 939-6777 or office@sonomaovernightsupport.org

- **Breakfast & Lunch**: Mon-Fri, 9am-1pm

VINTAGE HOUSE SOUP'S ON

264 First Street East. Sonoma, CA 95476
707-996-0311 or info@vintagehouse.org

- **Lunch**: Fridays, 11am-1pm

Need more help? Contact the Redwood Empire Food Bank's **Food Connections Resource Center** at 707-523-7903 or go to refb.org to find a distribution site near you.

EMERGENCY UTILITY ASSISTANCE



GAS & ELECTRICITY

CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)

Provides a 30-35% discount on your utility bill. Participants qualify by meeting income guidelines or enrolling in certain public assistance programs.

Apply Online:

energyinsight.pge.com/carefera?care_lang=english

Apply by Mail:

To receive a CARE/FERA Sub-metered Residential Application in the mail, call 1-877-660-6789 or email CAREandFERA@pge.com.

LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (HEAP/LIHEAP)

Provides assistance to low-income households that pay a high portion of their income to meet their energy needs.

Apply Online: www.nces.org or www.caliheapapply.com

MEDICAL BASELINE PROGRAM

Assistance program for residential customers who depend on power for certain medical needs.

Apply Online: pge.com/en/account/billing-and-assistance

FAMILY ELECTRIC RATE ASSISTANCE PROGRAM (FERA)

Monthly discount of 18% on electric rates (not gas) for income-qualified households of three or more persons.

Apply Online:

pge.com/en/account/billing-and-assistance

NORTH COAST ENERGY SERVICES (NCES)

Coordinates energy bill assistance programs for low-income residents in Sonoma County (HEAP & CARE).

To Apply for Assistance:

1100 Coddington Center #1, Santa Rosa, CA 95401
Mon-Fri, 9am-5pm
1-800-233-4480 (toll free) | nces.org

FINANCIAL ASSISTANCE

SEASONS OF SHARING FUNDS

Provides temporary assistance with housing (rent, mortgage, deposit) as well as other critical needs like utility payments.

To Apply for Assistance:

Community Action Partnership (CAP)

2250 Northpoint Pkwy, Santa Rosa, CA 95407

Mon-Fri, 9am-5pm

707-544-6911 | capsonoma.org

Apply Online: capsonoma.org/financial-assistance

Salvation Army

93 Stony Circle in Door C, Santa Rosa, CA

Mon-Fri, 12:30 pm - 2:00 pm (by appointment only)

707-542-0998 | santarosa.salvationarmy.org/santa_rosa

RAPID REHOUSING (CATHOLIC CHARITIES)

Provides assistance with deposit and rent for Sonoma County residents that are currently homeless or at-risk of homelessness.

To Apply for Assistance:

301 6th St. Suite 108 Santa Rosa, CA 95401

By appointment only

707-978-8329 | srcharities.org

DISABILITY SERVICES & LEGAL CENTER

Assistance applying for Social Security (SSI/SSDI), Medi-Cal, Medicare, Unemployment Insurance, CalFresh, GA and more.

To Apply for Assistance:

521 Mendocino Ave, Santa Rosa, CA 95401

Mon-Fri, 8:30am-5pm

707-528-2745 VOICE | mydslc.org

PETALUMA PEOPLE SERVICES CENTER

Provides rental assistance to those in need with household incomes at or below 80% Area Medium Income.

To Apply for Assistance:

1500 Petaluma Blvd S, Petaluma, CA 94952

Mon-Fri, 9am-4:30pm

(707) 765-8488 | petalumapeople.org

Now Hiring Primary Care Behavioral Health Clinicians



At Santa Rosa Community Health, we believe health care is a fundamental human right.

We are dedicated to social justice and trauma-informed care, as well as an innovative team-based approach to comprehensive care.

If you're someone who:

- is passionate about expanding access to trauma-informed mental health services in our community
- is a fully licensed LCSW, LMFT*, or psychologist (with a valid, unrestricted CA license) passionate about working with a broader range of patients to address health disparities
**(LMFTs eligible for Peds PCBHC role at this time.)*
- has some experience working in primary care or is willing to learn this exciting team-based way of delivering services
- is preferably bilingual (Spanish/English)



We have a great opportunity for you.

In this role you will:

- work side-by-side with primary care providers, providing behavioral health care where and when it's most needed
- support a vibrant community that shares a rich and varied cultural history
- be part of a large, deeply experienced, integrated team that includes medical providers, medical assistants, case managers, SUD providers, community health workers, psychiatrists, and behavioral health providers working seamlessly together to provide high-quality care delivered in a patient-centered way

Plus, your work will be sustained by the idyllic setting of Sonoma County.



You will live, work, and play in the heart of wine country, just 35 minutes from the beach and redwoods and one hour from San Francisco!

We offer a competitive salary and exceptional benefits that include:

- medical, dental, and vision plans
- 10+ paid holidays per year
- 403(b) retirement plans, plus employer contribution
- opportunity for loan repayment
- and much more!

Home of two nationally-recognized residency programs.



Join our team!

Contact Malina Cole at malinac@srhealth.org, scan the QR code, or go to srhealth.info/pcbhc

All of us. For all of you.

California Dream Act Application (CADAA)

can help **undocumented students** pay for:



Tuition & Fees



Books & Supplies



Technology & Tools



Transportation



Housing & Food

Learn more at www.csac.ca.gov/undocumented

CSAC



CALIFORNIA
STUDENT AID
COMMISSION



OFFICE OF EQUITY
COUNTY OF SONOMA

Want support from someone who's been there?

Are you transitioning or have recently
transitioned into housing?

Join the Transitions program!

- One-to-one peer support
- Considerable time with a peer support specialist
- Skills development
- Field trips



Contact **Danielle Tucker** (707) 890-1291 or danielle.tucker@westcountyservices.org for more information about the *"Transitions into Housing"* program.



Information Sheet

Transitions into Housing is a yearlong peer support program that is provided in four phases with the following objectives:

1. One-to-one peer support
2. Tools for successful housing skills
3. Resource referrals for needs
4. Experience of success and responsibility
5. Community engagement

Eligibility Criteria

- 1) Ability to participate in program activities.
- 2) Willingness to commit to the program.
- 3) Self-identified challenge regarding housing.
- 4) 18 years and older.
- 5) Sonoma County resident

Helpful Definitions

Transition is the process of changing from one state or condition to another.

Peer support is the process through which people who share common experiences or face similar challenges come together as equals to give and receive help based on the knowledge that comes through shared experiences. A peer is an equal, someone with whom one shares demographic or social similarities. Support expresses the kind of deeply felt empathy, encouragement, and assistance that people with shared experiences can offer one another within a reciprocal relationship.

Contact **Danielle Tucker** (707) 890-1291 or danielle.tucker@westcountyservices.org for more information about the "**Transitions into Housing**" program.

¿Quiere el apoyo de alguien que ha pasado por lo mismo?

¿Está en transición o se ha trasladado recientemente a una vivienda?

¡Únase al programa de Transiciones!

- Apoyo individualizado
- Tiempo con un especialista en apoyo
- Desarrollo de habilidades
- Excursiones



Póngase en contacto con Ana Booker 707-823-1640 o ana.booker@westcountyservices.org para obtener más información sobre el programa "Transiciones hacia la vivienda".



Hoja de información

Transiciones hacia la Vivienda es un programa de apoyo de un año de duración que se imparte en cuatro fases con los siguientes objetivos:

1. Apoyo de pares uno a uno
2. Herramientas para habilidades de vivienda exitosas
3. Referencias de recursos
4. Experiencia de éxito y responsabilidad
5. Participación de la comunidad

Criterio de elegibilidad

- 1) Capacidad para participar en las actividades del programa.
- 2) Voluntad de comprometerse con el programa.
- 3) Desafío autoidentificado con respecto a la vivienda.
- 4) 18 años y mayores.
- 5) Residente del condado de Sonoma

Definiciones útiles

La Transición es el proceso de cambiar de un estado o condición a otro.

El apoyo entre pares es el proceso a través del cual las personas que comparten experiencias comunes o enfrentan desafíos similares se unen como iguales para dar y recibir ayuda basada en el conocimiento que surge de las experiencias compartidas. Un par es un igual, alguien con quien uno comparte similitudes demográficas o sociales. El apoyo expresa el tipo de empatía, aliento y asistencia profunda que las personas con experiencias compartidas pueden ofrecerse unas a otras dentro de una relación recíproca.

Póngase en contacto con Ana Booker 707-823-1640 o ana.booker@westcountyservices.org para obtener más información sobre el programa "Transiciones hacia la vivienda".